

WINTER ROAD MAINTENANCE

During the winter season, Highlands roads are inspected and maintained according to the road maintenance contract 24 hours a day, seven days a week. This does not eliminate the presence of challenging or dangerous winter road conditions from time to time.



Motorists should be aware of the potential for slippery conditions and should ensure their vehicles are appropriately equipped to drive under these conditions. Highlands has many weather patterns within the District that create different conditions in different areas. This impacts on the ability to plan ahead or react to the conditions.

The District's road maintenance contract has comprehensive provisions for winter maintenance to address icy and snowy conditions. It establishes both minimum and maximum response times as well as establishing priorities for main roads, hills and school bus routes so they receive a quicker response than that of other local roads due to traffic volumes or the more challenging terrain. The Contractor is responsible to adhere to the conditions of the road maintenance contract and generally exceeds the standards. They are supervised by District staff on a daily/weekly basis depending on winter conditions.

DUTY PHONE The District now maintains a duty phone during the winter season. This phone is monitored full time. Residents may report winter road conditions on this line. Action appropriate to the circumstances will be taken. The telephone number is 250-893-1773 and is posted on the District's web site at highlands.ca. Please keep in mind, though, that road conditions are carefully and extensively monitored.

It is also important to remind residents to not contact the District's Fire Chief to report road conditions or request winter maintenance. The Fire Chief does not have the authority to ask the roads contractor to respond, and these calls unnecessarily occupy their time.