



## 💧 District of Highlands – Water FAQ Sheet

### Where Does Our Water Come From?

Most residents in the District of Highlands rely on **private wells** for drinking water.

There are **two types of wells**:

1. **Water Supply Systems** (2+ connections) – regulated by [Island Health](#)
2. **Private Wells** (1 connection, e.g., single-family home)

If you're unsure which type of well you have, contact [Island Health](#).

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### Are You a Water Supplier?

If your well serves **2 or more connections**, you are a **water supplier** and have responsibilities under the [Drinking Water Protection Act](#).

Contact [Island Health](#) for guidance.

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### Private Well Owner?

If your well serves **only 1 connection**, you are responsible for **testing your water** to ensure it's safe to drink.

- ☒ Send water samples to a **qualified lab**
  - ☐ Learn more about well water testing from [HealthLink BC](#)
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### Water Questions? Contact:

#### Vancouver Island Health Authority

Environmental Public Health – Victoria-Gateway Village

📍 201 – 771 Vernon Avenue, Victoria, BC V8X 5A7

📞 250-519-3401

📅 250-519-3402

✉️ gateway\_office@islandhealth.ca

🌐 [Island Health – Victoria Gateway Village](#)

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### **Special Note for Rivers Crossing Residents**

Approximately **46 households** in the **Rivers Crossing** neighbourhood are part of the **Juan de Fuca Water Distribution Service**.

 For water inquiries, contact:  
**Capital Regional District** at **250-474-9600**

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